



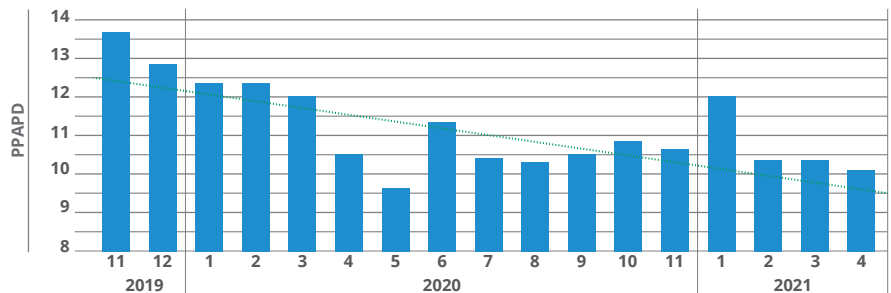
Superior Health Linens, a member of Healthcare Linen Services Group, Improved Hospital's Linen Department from 2019 – 2021



Superior Health Linens, a regional provider of total linen management solutions, partners with many top-tier hospital systems in their region. Superior's operational expertise allows healthcare professionals the freedom to focus on patient care and a pleasant overall patient experience.

During the 3-year contracted period (2019-2021), SHL accomplished cost-saving improvements by:

- Installed linen tracking software in hospital to gather usage data.
- Provided industry exclusive training on best practices such as *Bed Makeup Policy* and *The Warming Technique*.
- Facilitated Inventory Management Training provided by our CLLM Certified Customer Service Team.
- Conducted linen study to identify opportunities for utilization improvements.
- Delivered step-by-step plan to reduce waste and improve utilization metrics.



“Over the last year, we have partnered with Superior Health Linens to help drive down our overall cost.

We have done this by working together with SHL and utilizing the tools that they have available such as a house-wide linen utilization study, data analysis of soil to clean ratios, linen education for nursing staff, and a linen utilization program to determine appropriate par levels. These tools along with daily reinforcement from the Linen Services leadership team allowed us **to drive down our linen utilization by 1,998,034.5 pounds and had a cost savings of \$1,120,897.35.”**

ABOUT US

Healthcare Linen Services Group (HLSG), is a leading provider of linen management services to the healthcare and hospitality industries. Four premier regional brands, Logan's Linens (Shelbyville, KY), Logan's Uniform Rental (Shelbyville, KY), Superior Health Linens (Cudahy, WI), and Textile Care Services (Rochester, MN) were brought together through the guidance and ownership of Thompson Street Capital Partners (TSCP), St Louis, MO.

HLSG currently operates nine state-of-the-art laundry processing facilities in four states delivering over 150 million pounds of assorted quality linens into both the healthcare and hospitality markets.

As an outsourced provider, we partner with healthcare administrators, clinicians and staff to deliver a wide variety of comfortable, bacteria free linens to thousands of hospitals, physician offices, surgery centers, and nursing homes.

HLSG is a member of the Textile Rental Services Association (TRSA) and has earned accreditations from the Healthcare Laundry Accreditation Council (HLAC) which exceed healthcare laundry processing standards set by OSHA, JCAHO and other federal agencies.

